Transcript: Estefania Acevedo-5965179157397504-5712057675726848

## **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Hate that a 3:00 AM call is rec- Oh. ... your medication. And there's, their prescription works with some of the over-the-counter meds- \$30.38 a month. Depending on which plan- What does it mean when a phone just rings and rings and rings? Is it off? ... program, depending on which plan you have, we may charge you up to \$40 per month extra for out-of-network visits. Hello, hello? ... for out-of-network visits.

## **Conversation Format**

Speaker speaker 0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Hate that a 3:00 AM call is rec- Oh.

Speaker speaker\_0: ... your medication. And there's, their prescription works with some of the over-the-counter meds- \$30.38 a month. Depending on which plan-

Speaker speaker\_1: What does it mean when a phone just rings and rings and rings? Is it off?

Speaker speaker\_0: ... program, depending on which plan you have, we may charge you up to \$40 per month extra for out-of-network visits.

Speaker speaker\_1: Hello, hello?

Speaker speaker\_0: ... for out-of-network visits.