

## **Transcript: Estefania**

**Acevedo-5938638010761216-6237126493782016**

### **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Your call has been forwarded to voicemail. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Hey, good afternoon. I'm calling from Benefits in a Card on behalf of Hospitality Staffing Solutions. We're currently calling you because you selected to be enrolled into VIP Standard for employee and child, the Life Plan for employee and child, Vision for employee and child, Critical Illness for employee and child, Group Accident for employee and child. Everything was correct. However, we are missing the child's social security number, and we are also having a invalid date of birth of February the 12th of 2025. So, for now, we will enroll you into the plans that you selected, but we do ask you for, for you to contact us to give us the correct date of birth as well as the child's social security number. Um, for now, you will be enrolled. However, we are asking you for, to reach back to us to provide a valid date of birth. Thank you. I hope you have a great day.

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Your call has been forwarded to voicemail. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker\_2: Hey, good afternoon. I'm calling from Benefits in a Card on behalf of Hospitality Staffing Solutions. We're currently calling you because you selected to be enrolled into VIP Standard for employee and child, the Life Plan for employee and child, Vision for employee and child, Critical Illness for employee and child, Group Accident for employee and child. Everything was correct. However, we are missing the child's social security number, and we are also having a invalid date of birth of February the 12th of 2025. So, for now, we will enroll you into the plans that you selected, but we do ask you for, for you to contact us to give us the correct date of birth as well as the child's social security number. Um, for now, you will be enrolled. However, we are asking you for, to reach back to us to provide a valid date of birth. Thank you. I hope you have a great day.