

## **Transcript: Estefania**

**Acevedo-5927158989242368-6470898812239872**

### **Full Transcript**

Has been forwarded to a 20-minute- Your call may be monitored or recorded for the quality assurance service. ... message system. 9723694454 is not available. At the tone, please record your message. When you are finished recording, you may hang up or press one for more options. Hey, good afternoon. I'm calling from Benefits in a Card on behalf of BGFS. We're currently processing the enrollment forms and, um, I did call you I- yesterday to let you know that we were missing your address and due to this, we couldn't enroll you into dental, the NEC Tele-Rads and vision. However, we did receive the address from your employer, so we were able to enroll you into vision for \$1.99 weekly, dental for \$3.38 weekly and your Stay Healthy NEC Tele-Rads plan for \$15.65 weekly, being a weekly deduction from your paycheck of \$21.02. So again, we did receive that- your address from your employer and you will be enrolled into dental, vision and the NEC Tele-Rads for \$21.02. Please allow one or two weeks for your staffing agency to start making those deductions. Once you see the very first deduction of the \$21.02 from your paycheck, the following Monday from that first deduction is when your plans become active and by that first week of activation week, you should be receiving your three cards, being your medical preventative card, being NEC Tele-Rads, vision and dental. If you have any questions, you're welcome to give us a call at 800-497-4856. And if you could also give us a call just so that we can verify your address, but so far we do have 620 Shady Creek Street, Texas 75150. Thank you. Have a nice day.

### **Conversation Format**

Speaker speaker\_0: Has been forwarded to a 20-minute-

Speaker speaker\_1: Your call may be monitored or recorded for the quality assurance service.

Speaker speaker\_0: ... message system. 9723694454 is not available. At the tone, please record your message. When you are finished recording, you may hang up or press one for more options.

Speaker speaker\_2: Hey, good afternoon. I'm calling from Benefits in a Card on behalf of BGFS. We're currently processing the enrollment forms and, um, I did call you I- yesterday to let you know that we were missing your address and due to this, we couldn't enroll you into dental, the NEC Tele-Rads and vision. However, we did receive the address from your employer, so we were able to enroll you into vision for \$1.99 weekly, dental for \$3.38 weekly and your Stay Healthy NEC Tele-Rads plan for \$15.65 weekly, being a weekly deduction from

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