

Transcript: Estefania

Acevedo-5924143898607616-5057037246185472

Full Transcript

... has been forwarded to voicemail. Your call may be monitored or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Hey, good afternoon. I'm calling from Benefits in a Card of... in behalf of MAU. We're currently processing the enrollment form for a enrollment that you filled out on March 3rd. You've selected to be enrolled into all of the healthcare benefits. However, some of these plans cannot be combined, and you will be enrolled in the lowest level of coverage, being the Stay Healthy MUC Tele-IRS for employee only, the EnsurePlus Basic for employee only, dental for employee only, short-term disability, life, vision, critical illness, group accident, and behavior health. If you wish to make any changes, you do have 30 days from the day that you receive your first check to do so. Again, you will be enrolled in the lowest level of coverage. If you do wish to make any changes, you have 30 days from the day that you receive your first check to give us a call and do so. But for now, you will be enrolled in the lowest level of coverage. Thank you. Have a nice day. We're open from 8:00 AM up until 8:00 PM Eastern Time.

Conversation Format

Speaker speaker_0: ... has been forwarded to voicemail. Your call may be monitored or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker_1: Hey, good afternoon. I'm calling from Benefits in a Card of... in behalf of MAU. We're currently processing the enrollment form for a enrollment that you filled out on March 3rd. You've selected to be enrolled into all of the healthcare benefits. However, some of these plans cannot be combined, and you will be enrolled in the lowest level of coverage, being the Stay Healthy MUC Tele-IRS for employee only, the EnsurePlus Basic for employee only, dental for employee only, short-term disability, life, vision, critical illness, group accident, and behavior health. If you wish to make any changes, you do have 30 days from the day that you receive your first check to do so. Again, you will be enrolled in the lowest level of coverage. If you do wish to make any changes, you have 30 days from the day that you receive your first check to give us a call and do so. But for now, you will be enrolled in the lowest level of coverage. Thank you. Have a nice day. We're open from 8:00 AM up until 8:00 PM Eastern Time.