## Transcript: Estefania Acevedo-5922205099409408-6221031106461696

## **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Please leave your message for 215-330-1761. Hey. There has been a-- Your message has been recorded. Record your message after the tone. Simply hang up when done, or for delivery options, press the pound sign. Hey. Good afternoon. I'm calling from Benefits CenterCard on behalf of Hospitality Staffing Solutions. We're currently processing an enrollment form that you filled out on March 5th for the healthcare benefits that they offer. You selected all of the plans. However, some of these medical plans could not be combined, so you will be enrolled in the lowest level of coverage, being the NAC Tele-RS and the VIP Standard, as well as dental, short-term disability, life, vision, critical illness, group accident, behavioral health, ID social plus, and virtual primary care for a weekly deduction of \$56.81. If you do wish to make any changes, you have 30 days from the day that you receive your first check to give us a call and do so. Um, but for now, you will be enrolled in the lowest level of coverage, being these particular plans. If you have any questions, we're open from 8:00 AM up until 8:00 PM Monday through Friday. Um, and it looks like we also need a beneficiary from you, so if you could please reach back to provide this information. Thank you. Have a nice day.

## **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes. Please leave your message for 215-330-1761.

Speaker speaker\_1: Hey. There has been a--

Speaker speaker\_0: Your message has been recorded. Record your message after the tone. Simply hang up when done, or for delivery options, press the pound sign.

Speaker speaker\_1: Hey. Good afternoon. I'm calling from Benefits CenterCard on behalf of Hospitality Staffing Solutions. We're currently processing an enrollment form that you filled out on March 5th for the healthcare benefits that they offer. You selected all of the plans. However, some of these medical plans could not be combined, so you will be enrolled in the lowest level of coverage, being the NAC Tele-RS and the VIP Standard, as well as dental, short-term disability, life, vision, critical illness, group accident, behavioral health, ID social plus, and virtual primary care for a weekly deduction of \$56.81. If you do wish to make any changes, you have 30 days from the day that you receive your first check to give us a call and do so. Um, but for now, you will be enrolled in the lowest level of coverage, being these particular plans. If you have any questions, we're open from 8:00 AM up until 8:00 PM

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