

Transcript: Estefania

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Full Transcript

Thank you for calling Benefits and a Card. My name is Stephanie. How can I assist you? Uh, I'm trying to reach Pamela, please. Um, okay. Give me one second. Sure. Okay, while I get a hold of her, can I go ahead and open your file? Um, what staff and agency do you work for, and then what are the last four of your social? Uh, th- this is a whole long thing. She knows the whole story. I'll, I'll just call back in a little while. Thank you, though. I appreciate it. Okay. Um, thank you. Thanks so much. Bye-bye. Bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits and a Card. My name is Stephanie. How can I assist you?

Speaker speaker_1: Uh, I'm trying to reach Pamela, please.

Speaker speaker_0: Um, okay. Give me one second.

Speaker speaker_1: Sure.

Speaker speaker_0: Okay, while I get a hold of her, can I go ahead and open your file? Um, what staff and agency do you work for, and then what are the last four of your social?

Speaker speaker_1: Uh, th- this is a whole long thing. She knows the whole story. I'll, I'll just call back in a little while. Thank you, though. I appreciate it.

Speaker speaker_0: Okay. Um, thank you.

Speaker speaker_1: Thanks so much. Bye-bye.

Speaker speaker_0: Bye.