

Transcript: Estefania

Acevedo-5900894770872320-6362835146555392

Full Transcript

Hello. Thank you for calling Benefits in a Card, my name is Stephanie, how can I assist you? Um, yes, um, this is Irasema Nolasco. I'm calling because I got a message about an insurance, health insurance I think it is. Yes, ma'am. And I'm just calling to out out that I don't want it. Okay. What fashion agency are you working with? Search. And then what are the last four of your Social? 9465. And your first and last name? Irasema Nolasco. I'm sorry, can you repeat that? Irasema Nolasco. Okay. For security purposes, can you verify your address and date of birth? 3520 Collin Drive, Lakeland, Florida 33810. And my date of birth is June 15th, 1991. Thank you. Is 601-447-3473 your phone number? Yes. Okay. And then due to the fact that the call's being recorded, you stated that you wanted to opt out from the auto-enrollment? Yes. Okay. I went ahead and proceed with your declination. You have been opted out. Did you have any questions for me? Um, no. That'll be it. All right, well, I hope you have a great day. Thank you. Thank you.

Conversation Format

Speaker speaker_0: Hello.

Speaker speaker_1: Thank you for calling Benefits in a Card, my name is Stephanie, how can I assist you?

Speaker speaker_0: Um, yes, um, this is Irasema Nolasco. I'm calling because I got a message about an insurance, health insurance I think it is.

Speaker speaker_1: Yes, ma'am.

Speaker speaker_0: And I'm just calling to out out that I don't want it.

Speaker speaker_1: Okay. What fashion agency are you working with?

Speaker speaker_0: Search.

Speaker speaker_1: And then what are the last four of your Social?

Speaker speaker_0: 9465.

Speaker speaker_1: And your first and last name?

Speaker speaker_0: Irasema Nolasco.

Speaker speaker_1: I'm sorry, can you repeat that?

Speaker speaker_0: Irasema Nolasco.

Speaker speaker_1: Okay. For security purposes, can you verify your address and date of birth?

Speaker speaker_0: 3520 Collin Drive, Lakeland, Florida 33810. And my date of birth is June 15th, 1991.

Speaker speaker_1: Thank you. Is 601-447-3473 your phone number?

Speaker speaker_0: Yes.

Speaker speaker_1: Okay. And then due to the fact that the call's being recorded, you stated that you wanted to opt out from the auto-enrollment?

Speaker speaker_0: Yes.

Speaker speaker_1: Okay. I went ahead and proceed with your declination. You have been opted out. Did you have any questions for me?

Speaker speaker_0: Um, no. That'll be it.

Speaker speaker_1: All right, well, I hope you have a great day.

Speaker speaker_0: Thank you.

Speaker speaker_1: Thank you.