

## **Transcript: Estefania**

**Acevedo-5893022097260544-5478237174153216**

### **Full Transcript**

Hello. Your call may be monitored or recorded for quality assurance purposes. Hey, well... Hey. Good afternoon. I'm calling from Benefits in a Card on behalf of Mega 4 Staffing. We're currently processing an enrollment form that you filled out on, on March for some healthcare benefits that the staffing agency offers. Um, you didn't select any of the benefits, um, nor you didn't select a receipt, not p- to participate. Um, so did you want to enroll into the healthcare plans or did you want to decline? I do not. I have Medicaid. Okay. So I'll go ahead and decline your coverage. Thank you for your time. I hope you have a great day. Thank you.

### **Conversation Format**

Speaker speaker\_0: Hello.

Speaker speaker\_1: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_2: Hey, well...

Speaker speaker\_3: Hey. Good afternoon. I'm calling from Benefits in a Card on behalf of Mega 4 Staffing. We're currently processing an enrollment form that you filled out on, on March for some healthcare benefits that the staffing agency offers. Um, you didn't select any of the benefits, um, nor you didn't select a receipt, not p- to participate. Um, so did you want to enroll into the healthcare plans or did you want to decline?

Speaker speaker\_0: I do not. I have Medicaid.

Speaker speaker\_3: Okay. So I'll go ahead and decline your coverage. Thank you for your time. I hope you have a great day.

Speaker speaker\_0: Thank you.