

Transcript: Estefania

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Full Transcript

Hi, this is Kacey. I'm sorry I missed your call. Your call may be monitored or recorded for quality assurance purposes. Please leave a message after the beep and I will get back to you as soon as possible . Hey, good afternoon. I'm calling from Benefits Centercard on behalf of the Hamilton Record Group. I'm looking to speak with Miss Kacey Butler. We're currently processing the enrollment forms for the staff and agency, and you selected to enroll into multiple plans that can't be combined. So I was actually calling to see which plan you actually wanted to be enrolled into. Um, so at the moment, due to no response, we will enroll you in the lowest level of coverage, which is the StayHealthy NEC TeleRx and the VIP Standard plan, as well as dental, vision, critical illness, group accident, ID Social Plus, and the virtual primary care. Um, you do have 30 days from the day that you receive your first check to make any changes. If you do wish to make any changes, like I said, they do give you 30 days from the day that you receive your first check, and you're welcome to call this number at 800-497-4856. We're open from 8:00 AM up until 8:00 PM Eastern Time. And you will be at this moment enrolled in the lowest level of coverage. Thank you. Have a nice day.

Conversation Format

Speaker speaker_0: Hi, this is Kacey. I'm sorry I missed your call.

Speaker speaker_1: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_0: Please leave a message after the beep and I will get back to you as soon as possible .

Speaker speaker_1: Hey, good afternoon. I'm calling from Benefits Centercard on behalf of the Hamilton Record Group. I'm looking to speak with Miss Kacey Butler. We're currently processing the enrollment forms for the staff and agency, and you selected to enroll into multiple plans that can't be combined. So I was actually calling to see which plan you actually wanted to be enrolled into. Um, so at the moment, due to no response, we will enroll you in the lowest level of coverage, which is the StayHealthy NEC TeleRx and the VIP Standard plan, as well as dental, vision, critical illness, group accident, ID Social Plus, and the virtual primary care. Um, you do have 30 days from the day that you receive your first check to make any changes. If you do wish to make any changes, like I said, they do give you 30 days from the day that you receive your first check, and you're welcome to call this number at 800-497-4856. We're open from 8:00 AM up until 8:00 PM Eastern Time. And you will be at this moment enrolled in the lowest level of coverage. Thank you. Have a nice day.