

Transcript: Estefania

Acevedo-5858592399245312-6641982186668032

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Good afternoon. I'm calling on behalf of Mega 4 Staffing from Benefits and a Card, and I'm looking to speak with Mr. Cleveland. Yeah, this is Cleveland. Go ahead. Um, we're currently processing enrollment forms and we didn't get a answer if you wanted a decline coverage or if you wanted benefits, um, through your staffing agency, so I was just calling to confirm. Um, it looks like you put no, but I just wanted to make sure before I decline your... Yeah. Before I did the declination. Yes, I didn't want it. You didn't? Okay. Um, well, thank you for your time. I hope you have a great day. All right.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Good afternoon. I'm calling on behalf of Mega 4 Staffing from Benefits and a Card, and I'm looking to speak with Mr. Cleveland.

Speaker speaker_2: Yeah, this is Cleveland. Go ahead.

Speaker speaker_1: Um, we're currently processing enrollment forms and we didn't get a answer if you wanted a decline coverage or if you wanted benefits, um, through your staffing agency, so I was just calling to confirm. Um, it looks like you put no, but I just wanted to make sure before I decline your...

Speaker speaker_2: Yeah.

Speaker speaker_1: Before I did the declination.

Speaker speaker_2: Yes, I didn't want it.

Speaker speaker_1: You didn't? Okay. Um, well, thank you for your time. I hope you have a great day.

Speaker speaker_2: All right.