## Transcript: Estefania Acevedo-5814429227466752-4940131826712576

## **Full Transcript**

Thank you for calling, but ... I'll call your manager ... Hello? How can I help you? Um, somebody call me at this number. Okay. So we're the healthcare administrators for staffing agencies. If you receive a missed call, it's probably regarding your healthcare benefits. Are you working with a staffing agency right now? You said what agency? Um, we're the healthcare administrators for staffing agencies. So if you have a missed call, it's probably regarding your, um, healthcare benefits through them. Okay. Yeah. Are you working with a staffing agency at the moment, a new one? Um, nah, not right now. Okay. So you're not working right now? No. Oh, okay. Then I would just disregard the message. They probably just have your number from a past ... Okay. Okay. Thank you. You're welcome. All right.

## **Conversation Format**

Speaker speaker\_0: Thank you for calling, but ... I'll call your manager ...

Speaker speaker\_1: Hello?

Speaker speaker\_0: How can I help you?

Speaker speaker\_1: Um, somebody call me at this number.

Speaker speaker\_0: Okay. So we're the healthcare administrators for staffing agencies. If you receive a missed call, it's probably regarding your healthcare benefits. Are you working with a staffing agency right now?

Speaker speaker\_1: You said what agency?

Speaker speaker\_0: Um, we're the healthcare administrators for staffing agencies. So if you have a missed call, it's probably regarding your, um, healthcare benefits through them.

Speaker speaker\_1: Okay. Yeah.

Speaker speaker\_0: Are you working with a staffing agency at the moment, a new one?

Speaker speaker\_1: Um, nah, not right now.

Speaker speaker\_0: Okay. So you're not working right now?

Speaker speaker\_1: No.

Speaker speaker\_0: Oh, okay. Then I would just disregard the message. They probably just have your number from a past ...

Speaker speaker\_1: Okay. Okay. Thank you.

Speaker speaker\_0: You're welcome.

Speaker speaker\_1: All right.