

## **Transcript: Estefania**

**Acevedo-5804784712597504-6002452529332224**

### **Full Transcript**

Hello? Thank you for calling Benefits in a Card. My name is Stephanie. How can I assist you? Yes. Hi, Stephanie. Um, I got a text message from one of my old employers right now. Okay, what does it say? Uh, it says, "Welcome to HHS. You have 30 days from your first check date to enroll in benefits." Okay, yeah. So they- "Call this number to enroll." Mm-hmm. Um, yeah, so they offer healthcare benefits to their new hires. Um, they give you 30 days from the time that you receive your first check- Uh-huh. ... to be eligible to enroll into these benefits. It's something completely optional. It's not mandatory. Mm-hmm. But they are going to be sending you reminders letting you know about company o- I mean, about personal open enrollment, which means the first- Mm-hmm. ... 30 days from the time that you receive your first check. They don't do any type of auto enrollment, um, but if you do want to enroll into like dental, vision, any medical plans, you do have to do it- Mm-hmm. ... within the first 30 days of receiving your first check. Because if you miss that period, you can't- Mm-hmm. ... just call and enroll whenever. You would have to call within company open enrollment, which for Hospital S- Hospitality Staffing Solutions, it's out in the month of October. Oh, okay. Um, no, I have my own, um, specialized insurance through ACA and plus I'm going to be on disability pretty soon though. Oh, okay. Okay, that's fine. Like I said, they don't do any type of auto enrollment or anything. It's just reminders that you're gonna be getting, um, regarding personal open enrollment if you just started with them. So you can just disregard those messages. That's if you wanted to enroll, just reminders letting you know that you do have that 30-day window and after that 30-day window, um, you would have to wait within company open enrollment, which is in October for them. Mm-hmm. So you can just ignore it if you already have insurance. Okay. all right then. Well, thank you. I really appreciate it. You're welcome. Have a nice day. Thank you. Bye-bye.

### **Conversation Format**

Speaker speaker\_0: Hello?

Speaker speaker\_1: Thank you for calling Benefits in a Card. My name is Stephanie. How can I assist you?

Speaker speaker\_0: Yes. Hi, Stephanie. Um, I got a text message from one of my old employers right now.

Speaker speaker\_1: Okay, what does it say?

Speaker speaker\_0: Uh, it says, "Welcome to HHS. You have 30 days from your first check date to enroll in benefits."

Speaker speaker\_1: Okay, yeah. So they-

Speaker speaker\_0: "Call this number to enroll."

Speaker speaker\_1: Mm-hmm. Um, yeah, so they offer healthcare benefits to their new hires. Um, they give you 30 days from the time that you receive your first check-

Speaker speaker\_0: Uh-huh.

Speaker speaker\_1: ... to be eligible to enroll into these benefits. It's something completely optional. It's not mandatory.

Speaker speaker\_0: Mm-hmm.

Speaker speaker\_1: But they are going to be sending you reminders letting you know about company o- I mean, about personal open enrollment, which means the first-

Speaker speaker\_0: Mm-hmm.

Speaker speaker\_1: ... 30 days from the time that you receive your first check. They don't do any type of auto enrollment, um, but if you do want to enroll into like dental, vision, any medical plans, you do have to do it-

Speaker speaker\_0: Mm-hmm.

Speaker speaker\_1: ... within the first 30 days of receiving your first check. Because if you miss that period, you can't-

Speaker speaker\_0: Mm-hmm.

Speaker speaker\_1: ... just call and enroll whenever. You would have to call within company open enrollment, which for Hospital S- Hospitality Staffing Solutions, it's out in the month of October.

Speaker speaker\_0: Oh, okay. Um, no, I have my own, um, specialized insurance through ACA and plus I'm going to be on disability pretty soon though.

Speaker speaker\_1: Oh, okay. Okay, that's fine. Like I said, they don't do any type of auto enrollment or anything. It's just reminders that you're gonna be getting, um, regarding personal open enrollment if you just started with them. So you can just disregard those messages. That's if you wanted to enroll, just reminders letting you know that you do have that 30-day window and after that 30-day window, um, you would have to wait within company open enrollment, which is in October for them.

Speaker speaker\_0: Mm-hmm.

Speaker speaker\_1: So you can just ignore it if you already have insurance.

Speaker speaker\_0: Okay. all right then. Well, thank you. I really appreciate it.

Speaker speaker\_1: You're welcome. Have a nice day.

Speaker speaker\_0: Thank you. Bye-bye.