

Transcript: Estefania

Acevedo-5802570557210624-6338883895214080

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Please leave your message for... Sean Yoakam. Hey, Sean. Good morning. I'm calling from Benefits on a Card on behalf of HRG, the Hamilton Record Group. We're currently processing the enrollment forms for your staffing agency, and you selected to enroll into dental for employee and spouse, vision for employee and spouse, and the MAC TeleRx for employee and spouse; however, we are missing your dependent's information. You did put her down as the beneficiary, but we didn't get her information such as her date of birth, her social, um, the relationship. We didn't get any of that. So for now, we will change these pl- plans from employee and spouse to employee only. Um, if you do wish to add your spouse to these plans, you do have 30 days from the day that you receive your first check to do so. Our phone number is 800-497-4856. We're open from 8:00 AM up until 8:00 PM Eastern Time. Thank you. Have a nice day.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Please leave your message for... Sean Yoakam.

Speaker speaker_2: Hey, Sean. Good morning. I'm calling from Benefits on a Card on behalf of HRG, the Hamilton Record Group. We're currently processing the enrollment forms for your staffing agency, and you selected to enroll into dental for employee and spouse, vision for employee and spouse, and the MAC TeleRx for employee and spouse; however, we are missing your dependent's information. You did put her down as the beneficiary, but we didn't get her information such as her date of birth, her social, um, the relationship. We didn't get any of that. So for now, we will change these pl- plans from employee and spouse to employee only. Um, if you do wish to add your spouse to these plans, you do have 30 days from the day that you receive your first check to do so. Our phone number is 800-497-4856. We're open from 8:00 AM up until 8:00 PM Eastern Time. Thank you. Have a nice day.