

Transcript: Estefania

Acevedo-5799962583285760-6499021795147776

Full Transcript

... has been forwarded to an automated voice message system. Your call meeting will be managed or recorded for quality assurance purposes. 214-797-8731 is not available. At the tone, please record your message. When you are finished recording, you may hang up or press one for more options. Hey, good afternoon. I'm calling from Benefits in a Card on behalf of TRC. We're currently processing an enrollment form that you filled out on March 18 of this year for some healthcare benefits that they offer. You selected Term Life, Dental and the VIP Standard plan. However, for your Term Life plan, you selected employee plus spouse, and you forgot to add your spouse information. Um, so, so far right now, we will enroll you into Term Life for employee only, making the beneficiary Eric Sparks. Um, Dental for employee only and the VIP Standard for employee only. Looks like that would be a weekly deduction from your paycheck of \$23.33. Please allow one or two weeks for your staffing agency to start making this first deduction. Once you receive the first deduction the following Monday, your plans will become effective. If you do wish to make any changes into your coverage, you do have 30 days from the day that you receive the first check to give us a call and do so. But for now, for Term Life, you will be enrolled into this plan for employee only, eh, as well as dental and your medical plan, which is the VIP Standard. We're open from 8:00 AM up until 8:00 PM Monday through Friday, Eastern Time. Thank you. Have a nice day.

Conversation Format

Speaker speaker_0: ... has been forwarded to an automated voice message system.

Speaker speaker_1: Your call meeting will be managed or recorded for quality assurance purposes.

Speaker speaker_0: 214-797-8731 is not available. At the tone, please record your message. When you are finished recording, you may hang up or press one for more options.

Speaker speaker_2: Hey, good afternoon. I'm calling from Benefits in a Card on behalf of TRC. We're currently processing an enrollment form that you filled out on March 18 of this year for some healthcare benefits that they offer. You selected Term Life, Dental and the VIP Standard plan. However, for your Term Life plan, you selected employee plus spouse, and you forgot to add your spouse information. Um, so, so far right now, we will enroll you into Term Life for employee only, making the beneficiary Eric Sparks. Um, Dental for employee only and the VIP Standard for employee only. Looks like that would be a weekly deduction from your paycheck of \$23.33. Please allow one or two weeks for your staffing agency to start

making this first deduction. Once you receive the first deduction the following Monday, your plans will become effective. If you do wish to make any changes into your coverage, you do have 30 days from the day that you receive the first check to give us a call and do so. But for now, for Term Life, you will be enrolled into this plan for employee only, eh, as well as dental and your medical plan, which is the VIP Standard. We're open from 8:00 AM up until 8:00 PM Monday through Friday, Eastern Time. Thank you. Have a nice day.