

Transcript: Estefania

Acevedo-5722850080374784-6244495048097792

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling VSP. To continue, you'll need to provide the member's ID number, the last four digits of their social security number, and date of birth or the authorization number. If you don't have this information, just give us a call when you have it. Please enter your office phone number, area code first. I'm s... Okay. We were able to locate your office. To access information by a member ID, press one. By the last four digits of a social se- Enter the member's ID number, followed by the pound sign. Our records show this member is Samantha Nash. If that's correct, press one.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling VSP. To continue, you'll need to provide the member's ID number, the last four digits of their social security number, and date of birth or the authorization number. If you don't have this information, just give us a call when you have it. Please enter your office phone number, area code first. I'm s... Okay. We were able to locate your office. To access information by a member ID, press one. By the last four digits of a social se- Enter the member's ID number, followed by the pound sign. Our records show this member is Samantha Nash. If that's correct, press one.