

Transcript: Estefania

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Full Transcript

Your call has been- Your call may be monitored or recorded for quality assurance purposes. ... forwarded to voicemail. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Hey, good afternoon. I'm calling from Benefits Center Card and Behcasa Focus Workforce Management. We're c-currently processing a document that you filled out with the healthcare benefits that they offer on March 28 of this year. It looks like you selected multiple medical plans, and at this time, you will be enrolled in the lowest level of coverage, being the VIP standard, as well as dental and vision for employee plus spouse. If you have any questions, you're welcome to call us. We're open from 8:00 AM up until 8:00 PM Monday through Friday. Our phone number is 800-497-4856. Again, at this time, you will be enrolled in the lowest level of coverage. Thank you. Have a nice day.

Conversation Format

Speaker speaker_0: Your call has been-

Speaker speaker_1: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_0: ... forwarded to voicemail. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker_2: Hey, good afternoon. I'm calling from Benefits Center Card and Behcasa Focus Workforce Management. We're c-currently processing a document that you filled out with the healthcare benefits that they offer on March 28 of this year. It looks like you selected multiple medical plans, and at this time, you will be enrolled in the lowest level of coverage, being the VIP standard, as well as dental and vision for employee plus spouse. If you have any questions, you're welcome to call us. We're open from 8:00 AM up until 8:00 PM Monday through Friday. Our phone number is 800-497-4856. Again, at this time, you will be enrolled in the lowest level of coverage. Thank you. Have a nice day.