

Transcript: Estefania

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Full Transcript

Thank you for calling Benefits in a Card. My name is Stephanie. How can I assist you? Yes, my name is Eric Arber. How can I help you? Uh, I did... Uh, I, I denied all of my insurance on-online. Mm-hmm. And it didn't go through for me and it didn't go through all the way. So I was told to call you to verify that I denied my insurance. Okay. What staffing agency do you work for? Uh, I work for Cameco. Uh, no.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits in a Card. My name is Stephanie. How can I assist you?

Speaker speaker_1: Yes, my name is Eric Arber.

Speaker speaker_0: How can I help you?

Speaker speaker_1: Uh, I did... Uh, I, I denied all of my insurance on- online.

Speaker speaker_0: Mm-hmm.

Speaker speaker_1: And it didn't go through for me and it didn't go through all the way. So I was told to call you to verify that I denied my insurance.

Speaker speaker_0: Okay. What staffing agency do you work for?

Speaker speaker_1: Uh, I work for Cameco. Uh, no.