

Transcript: Estefania

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Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits in a Card. My name is Stephanie. How can I assist you? Hi. Yeah. I was just calling in to, um... I got insurance through here and I just wanted to check, I just recently, uh, did the, or accepted the application order for the free RX that I had set up. I just wanted to make sure that went through, and then I wanted to ch- check my, um, what insurance I have to see if I had dental on there or not. Or if, and if I don't, if I, if I'd be able to add it. Hello? Hello?

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits in a Card. My name is Stephanie. How can I assist you?

Speaker speaker_2: Hi. Yeah. I was just calling in to, um... I got insurance through here and I just wanted to check, I just recently, uh, did the, or accepted the application order for the free RX that I had set up. I just wanted to make sure that went through, and then I wanted to ch-check my, um, what insurance I have to see if I had dental on there or not. Or if, and if I don't, if I, if I'd be able to add it. Hello? Hello?