

## **Transcript: Estefania**

**Acevedo-5667868613066752-4781721162661888**

### **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits in a Card. My name is Stephanie. How can I assist you? Uh, what? I'm sorry. I, I... Who, who reached again? Uh, this is Benefits in a Card and my name is Stephanie. How can I assist you? No. I'm sorry. You got the wrong number.

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits in a Card. My name is Stephanie. How can I assist you?

Speaker speaker\_1: Uh, what? I'm sorry. I, I... Who, who reached again?

Speaker speaker\_0: Uh, this is Benefits in a Card and my name is Stephanie. How can I assist you?

Speaker speaker\_1: No. I'm sorry. You got the wrong number.