Transcript: Estefania Acevedo-5607059781271552-5744351699222528

## **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. ... one, seven, nine, zero, one, one, one, three, two is not available. Hey, good afternoon. I'm calling from Benefits in a Card on behalf of American Staffs Corp. We were in the middle of finishing your enrollment, um, but it looks like the call got disconnected. So, I haven't done any changes yet to your plan. If you do wish to still enroll into the VIP Plus and then your dental for employee and child, um, we will need you to call us back to get verbal permission to make these changes. Um, but so far haven't... done anything to your account. Our phone number is 800-497-4856. Thank you.

## **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: ... one, seven, nine, zero, one, one, one, three, two is not available.

Speaker speaker\_2: Hey, good afternoon. I'm calling from Benefits in a Card on behalf of American Staffs Corp. We were in the middle of finishing your enrollment, um, but it looks like the call got disconnected. So, I haven't done any changes yet to your plan. If you do wish to still enroll into the VIP Plus and then your dental for employee and child, um, we will need you to call us back to get verbal permission to make these changes. Um, but so far haven't... done anything to your account. Our phone number is 800-497-4856. Thank you.