

Transcript: Estefania

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Full Transcript

Your call has been forwarded to voicemail. Your call is being recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Hey, good aftern- hey, good afternoon. I'm calling from Benefits in a Card on behalf of BGS. We're currently processing an enrollment form that b- you filled out on March 13 of this year for some healthcare benefits that they offer. However, you selected to be enrolled into the virtual primary care, but you also selected not to participate in coverage. At this time, coverage will be declined. If you do wish to enroll, you have 30 days from the day that you receive your first check to give us a call and do so. We're open from 8:00 AM up until 8:00 PM Monday through Friday in Eastern time. Thank you. Have a nice day.

Conversation Format

Speaker speaker_0: Your call has been forwarded to voicemail. Your call is being recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker_1: Hey, good aftern- hey, good afternoon. I'm calling from Benefits in a Card on behalf of BGS. We're currently processing an enrollment form that b- you filled out on March 13 of this year for some healthcare benefits that they offer. However, you selected to be enrolled into the virtual primary care, but you also selected not to participate in coverage. At this time, coverage will be declined. If you do wish to enroll, you have 30 days from the day that you receive your first check to give us a call and do so. We're open from 8:00 AM up until 8:00 PM Monday through Friday in Eastern time. Thank you. Have a nice day.