

Transcript: Estefania

Acevedo-5603059157876736-6560269929201664

Full Transcript

Thank you for calling Benefits Center Card. My name is Stephanie. How may I assist you? Hi. I was calling to opt out of the insurance. Okay. What staff and agency are you working with? Uh, Surge Staffing. And what are the last four of your social? Of my social? Yes. 2363. You said 63, 2363, or 53? 63. And your first and last name? First name's Anibal, A-N-I-B-A-L. First name Mendoza. For security purposes, can you verify your address and date of birth? My address? Yes. And your date of birth? Uh, 1770 Pinewood Drive, Linden, Nevada 89423. And the 9/10/2000. Okay, thank you. Okay, for security purposes, due to the call being recorded, you stated you wanted to opt out from the auto enrollment. Is that correct? Yes. I went ahead and proceeded with your declination. You've been opted out. Did you have any other questions? No, that was it. Okay, have a nice day. Thank you. All right, thank you. You too.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits Center Card. My name is Stephanie. How may I assist you?

Speaker speaker_1: Hi. I was calling to opt out of the insurance.

Speaker speaker_0: Okay. What staff and agency are you working with?

Speaker speaker_1: Uh, Surge Staffing.

Speaker speaker_0: And what are the last four of your social?

Speaker speaker_1: Of my social?

Speaker speaker_0: Yes.

Speaker speaker_1: 2363.

Speaker speaker_0: You said 63, 2363, or 53?

Speaker speaker_1: 63.

Speaker speaker_0: And your first and last name?

Speaker speaker_1: First name's Anibal, A-N-I-B-A-L. First name Mendoza.

Speaker speaker_0: For security purposes, can you verify your address and date of birth?

Speaker speaker_1: My address?

Speaker speaker_0: Yes. And your date of birth?

Speaker speaker_1: Uh, 1770 Pinewood Drive, Linden, Nevada 89423. And the 9/10/2000.

Speaker speaker_0: Okay, thank you. Okay, for security purposes, due to the call being recorded, you stated you wanted to opt out from the auto enrollment. Is that correct?

Speaker speaker_1: Yes.

Speaker speaker_0: I went ahead and proceeded with your declination. You've been opted out. Did you have any other questions?

Speaker speaker_1: No, that was it.

Speaker speaker_0: Okay, have a nice day. Thank you.

Speaker speaker_1: All right, thank you. You too.