

Transcript: Estefania

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Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits in a Car. My name is Stephanie. How can I assist you? Yeah, I'm returning your... You guys text me about something I had 30 days through ManCan? Oh, okay. Yes, sir. So we're the healthcare administrators for ManCan. Um, so if you received a text message, it's most likely because right now you're in your personal open enrollment, which means that you can enroll into any healthcare benefits that they offer, such as dental, vision. Depending on how many plans you select as well as if you add dependents has a lot to do with how much the weekly deductions for those selected plans are from your paycheck. Um, but they do have their weekly deductions for those selected plans, and we see that message as just letting you know that right now you could enroll into healthcare benefits through them. Okay. So- But it's totally optional. All right, but I got 30 days if I want to do it, right? Yeah, 30 days from the day that you receive your first check. Okay. All righty. Thanks, guys. You're welcome. So if you do want to enroll, um, you're welcome to give us a call. All right. Thank you, ma'am. You're welcome. Have a nice day. You too. Bye. Bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits in a Car. My name is Stephanie. How can I assist you?

Speaker speaker_1: Yeah, I'm returning your... You guys text me about something I had 30 days through ManCan?

Speaker speaker_0: Oh, okay. Yes, sir. So we're the healthcare administrators for ManCan. Um, so if you received a text message, it's most likely because right now you're in your personal open enrollment, which means that you can enroll into any healthcare benefits that they offer, such as dental, vision. Depending on how many plans you select as well as if you add dependents has a lot to do with how much the weekly deductions for those selected plans are from your paycheck. Um, but they do have their weekly deductions for those selected plans, and we see that message as just letting you know that right now you could enroll into healthcare benefits through them.

Speaker speaker_1: Okay. So-

Speaker speaker_0: But it's totally optional.

Speaker speaker_1: All right, but I got 30 days if I want to do it, right?

Speaker speaker_0: Yeah, 30 days from the day that you receive your first check.

Speaker speaker_1: Okay. All righty. Thanks, guys.

Speaker speaker_0: You're welcome. So if you do want to enroll, um, you're welcome to give us a call.

Speaker speaker_1: All right. Thank you, ma'am.

Speaker speaker_0: You're welcome. Have a nice day.

Speaker speaker_1: You too. Bye.

Speaker speaker_0: Bye.