## Transcript: Estefania Acevedo-5576902152601600-4596596671037440

## **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Hey, good afternoon. I'm calling from Benefits and Card on behalf of A10 SNS. I'm looking to speak to Mr. Daquan Buggas. We're currently processing enrollment forms, and you selected the dental plan, the vision plan, the group accident plan, MSE TeleRx and the ID experts for employee and a dependent. However, we're missing the dependent's information, so for now, you will be enrolled in the lowest level of coverage. If you still wish to add your spouse into these plans, you're welcome to give us a call at 800-497-4856. We're open from 8:00 AM up until 8:00 PM Eastern Time, Monday through Friday. You do have 30 days from the day that you receive your first check to enroll into any of these benefits, but for now, you will be enrolled in the lowest level for employee only. If you wish to add your spouse, you're welcome to give us a call. Thank you.

## **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Hey, good afternoon. I'm calling from Benefits and Card on behalf of A10 SNS. I'm looking to speak to Mr. Daquan Buggas. We're currently processing enrollment forms, and you selected the dental plan, the vision plan, the group accident plan, MSE TeleRx and the ID experts for employee and a dependent. However, we're missing the dependent's information, so for now, you will be enrolled in the lowest level of coverage. If you still wish to add your spouse into these plans, you're welcome to give us a call at 800-497-4856. We're open from 8:00 AM up until 8:00 PM Eastern Time, Monday through Friday. You do have 30 days from the day that you receive your first check to enroll into any of these benefits, but for now, you will be enrolled in the lowest level for employee only. If you wish to add your spouse, you're welcome to give us a call. Thank you.