

Transcript: Estefania

Acevedo-5552430628782080-5862929652301824

Full Transcript

Your call has been forwarded to voicemail. Your call may be monitored or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Hey, good afternoon. I'm calling from Benefits on a Card on behalf of for-- of, um, Crown Services. I was actually calling to let you know that I did a little bit more investigation regarding what you were calling about regarding virtual urgent care. And actually, you, you are supposed to call our line, um, the number that I provided in the live voice message. Um, you wouldn't be able to call, so you would actually have to be transferred over. Um, regarding your question, when it comes to virtual primary care, we would have to transfer you. I totally apologize for the inconvenience. Um, if you have any questions, you're welcome to give us a call. Thank you. Have a nice day.

Conversation Format

Speaker speaker_0: Your call has been forwarded to voicemail. Your call may be monitored or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker_1: Hey, good afternoon. I'm calling from Benefits on a Card on behalf of for-- of, um, Crown Services. I was actually calling to let you know that I did a little bit more investigation regarding what you were calling about regarding virtual urgent care. And actually, you, you are supposed to call our line, um, the number that I provided in the live voice message. Um, you wouldn't be able to call, so you would actually have to be transferred over. Um, regarding your question, when it comes to virtual primary care, we would have to transfer you. I totally apologize for the inconvenience. Um, if you have any questions, you're welcome to give us a call. Thank you. Have a nice day.