

## **Transcript: Estefania**

**Acevedo-5543720795684864-4531492969693184**

### **Full Transcript**

Your call has been forwarded to voicemail. Your call may be monitored or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Hey, good afternoon. I'm calling from Benefits in a Card on behalf of BGS. We're currently processing an enrollment form that you filled out on March 25th for some healthcare benefits that they offer. You selected one of the plans but you also selected to be enrolled. However, coverage at this time will be declined. If you do wish to enroll, you have 30 days from the day that you receive your first check to give us a call and do so, but at this time coverage will be declined. Our phone number is 800-497-4856. We're open from 8:00 AM up until 8:00 PM Monday through Friday. Thank you. Have a nice day.

### **Conversation Format**

Speaker speaker\_0: Your call has been forwarded to voicemail.

Speaker speaker\_1: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_0: The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker\_2: Hey, good afternoon. I'm calling from Benefits in a Card on behalf of BGS. We're currently processing an enrollment form that you filled out on March 25th for some healthcare benefits that they offer. You selected one of the plans but you also selected to be enrolled. However, coverage at this time will be declined. If you do wish to enroll, you have 30 days from the day that you receive your first check to give us a call and do so, but at this time coverage will be declined. Our phone number is 800-497-4856. We're open from 8:00 AM up until 8:00 PM Monday through Friday. Thank you. Have a nice day.