

Transcript: Estefania

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Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits on Your Card. My name is Stephanie. How can I assist you? Hey, hey, Stephanie. Um... I'm, I'm thinking I was supposed to activate, uh, this account to get access to my insurance, um, card. Okay. Yeah, what staffing agency do you work for? I don't work for a staffing agency. So we're the healthcare administrators for staffing agencies. Okay, thank you. You're welcome.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits on Your Card. My name is Stephanie. How can I assist you?

Speaker speaker_1: Hey, hey, Stephanie. Um... I'm, I'm thinking I was supposed to activate, uh, this account to get access to my insurance, um, card.

Speaker speaker_0: Okay. Yeah, what staffing agency do you work for?

Speaker speaker_1: I don't work for a staffing agency.

Speaker speaker_0: So we're the healthcare administrators for staffing agencies.

Speaker speaker_1: Okay, thank you.

Speaker speaker_0: You're welcome.