

Transcript: Estefania

Acevedo-5535094458335232-6487348904509440

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Please leave your message for 702-201-7605. Good morning, I am calling from Benefits in a Card on behalf of Terra Services. I spoke to you and your wife yesterday about the cards. Um, I sent them to the email, but we realized that the plan was only saying individual. Um, so I sent an email to the main office and they told me that these new cards will be ready tomorrow, but since we do not open on weekends, I will send them to you on Monday, okay? I was just letting you... Llamano to let you know that on Monday I will send you your new cards. And I'm also going to call you just to confirm that you received them to your email. If you have any questions, you can call us at 800-497-4856. One more time, um, this call is to inform you that your new cards will be available tomorrow, but since we do not open between the weeks, I will have to send them to you on Monday, okay? Um, please note that we are open from 8 AM to 8 PM Eastern Time. Thank you.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Please leave your message for 702-201-7605.

Speaker speaker_2: Good morning, I am calling from Benefits in a Card on behalf of Terra Services. I spoke to you and your wife yesterday about the cards. Um, I sent them to the email, but we realized that the plan was only saying individual. Um, so I sent an email to the main office and they told me that these new cards will be ready tomorrow, but since we do not open on weekends, I will send them to you on Monday, okay? I was just letting you... Llamano to let you know that on Monday I will send you your new cards. And I'm also going to call you just to confirm that you received them to your email. If you have any questions, you can call us at 800-497-4856. One more time, um, this call is to inform you that your new cards will be available tomorrow, but since we do not open between the weeks, I will have to send them to you on Monday, okay? Um, please note that we are open from 8 AM to 8 PM Eastern Time. Thank you.