

Transcript: Estefania

Acevedo-5526994319622144-5928027562754048

Full Transcript

... has been forwarded to an automated voice messaging system. Your call may be monitored or recorded for quality assurance purposes. 916-709-3245 is not available. At the tone, please record your message. When you've finished recording, you may hang up or press one for more options. Hey, good afternoon. I'm calling from Benefits and a Card on behalf of 3RX. Um, we spoke not too long ago regarding you trying to get into your, um, virtual appointment, um, and you're trying to update your card on file to make that payment. So, I actually reached out to our main office and they didn't get back to me. Um, so I was letting you know if you could please give us a call so that you could provide your card info and the main office can update that. That's something that they will have to do. So, I was actually calling to see if we could get your card info so that we can go ahead and send it to our main office. They are currently closed already, so I was trying to do that, send them the email with your card information so that that can get done for tomorrow. Um, but if you do listen to this message, um, we're open from 8:00 AM up until 8:00 PM Eastern Time. And if you could please give us a call with your card info so that we can update that in your account, and that it could have been paid and have full coverage already. Um, so if you could please do that, our phone number is 800-497-4856. We're open from 8:00 AM up until 8:00 PM Eastern Time. And then, if you could please call to give us your card info so that we can update your account so that you have paid coverage. Thank you. Have a nice day.

Conversation Format

Speaker speaker_0: ... has been forwarded to an automated voice messaging system. Your call may be monitored or recorded for quality assurance purposes. 916-709-3245 is not available. At the tone, please record your message. When you've finished recording, you may hang up or press one for more options.

Speaker speaker_1: Hey, good afternoon. I'm calling from Benefits and a Card on behalf of 3RX. Um, we spoke not too long ago regarding you trying to get into your, um, virtual appointment, um, and you're trying to update your card on file to make that payment. So, I actually reached out to our main office and they didn't get back to me. Um, so I was letting you know if you could please give us a call so that you could provide your card info and the main office can update that. That's something that they will have to do. So, I was actually calling to see if we could get your card info so that we can go ahead and send it to our main office. They are currently closed already, so I was trying to do that, send them the email with your card information so that that can get done for tomorrow. Um, but if you do listen to this message,

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