

Transcript: Estefania

Acevedo-5512456745828352-5684268087689216

Full Transcript

Yeah. Thank you for calling Benefits in a Card, my name is Stephanie, how can I assist you? I'm calling because I don't want to be enrolled in M-E-C-U- To the RX? Okay, yeah, what staff and agency do you work for? Uh... And then what are the last four of your Social? Um, 6937. For security purposes, can you please verify your address and date of birth? 7822 Green River, and my bir- my date of birth is 10/30/2001. Okay, and then what was that city and state? Houston, Texas. Okay. 832-564-7838 is your phone number? That's right. Okay, and then you said you wanted to opt out from the auto enrollment? Yes. Okay, I did your declination, you've been opted out. Um, did you have any o- other questions for me? No, ma'am. Okay, I hope you have a great day. Thank you for your time.

Conversation Format

Speaker speaker_0: Yeah. Thank you for calling Benefits in a Card, my name is Stephanie, how can I assist you?

Speaker speaker_1: I'm calling because I don't want to be enrolled in M-E-C-U-

Speaker speaker_0: To the RX? Okay, yeah, what staff and agency do you work for?

Speaker speaker_1: Uh...

Speaker speaker_0: And then what are the last four of your Social?

Speaker speaker_1: Um, 6937.

Speaker speaker_0: For security purposes, can you please verify your address and date of birth?

Speaker speaker_1: 7822 Green River, and my bir- my date of birth is 10/30/2001.

Speaker speaker_0: Okay, and then what was that city and state?

Speaker speaker_1: Houston, Texas.

Speaker speaker_0: Okay. 832-564-7838 is your phone number?

Speaker speaker_1: That's right.

Speaker speaker_0: Okay, and then you said you wanted to opt out from the auto enrollment?

Speaker speaker_1: Yes.

Speaker speaker_0: Okay, I did your declination, you've been opted out. Um, did you have any o- other questions for me?

Speaker speaker_1: No, ma'am.

Speaker speaker_0: Okay, I hope you have a great day. Thank you for your time.