

Transcript: Estefania

Acevedo-5456383430541312-6599330297462784

Full Transcript

Your call is being forwarded to an automatic voice message system. 479-644-9614 is not available. At the tone, please record your message. When you have finished recording, you may hang up or press one for more options. Hey, good afternoon. I'm calling from Benefits in a Card on behalf of The Workforce, The Works Force I-N-C. We're currently processing an enrollment form that you filled out on March 25th of this year. You selected to be enrolled into some plans for family and for employee plus spouse. However, we didn't receive none of the spouse information. So at this time, coverage will be declined and these plans will be changed from employee's spouse, as well as for family, to employee only. If you have any questions, you have 30 days from the day that you receive your first check to give us a call and make these changes. But at the time, you will be enrolled into the VIP Classic for employee only, dental for employee only, short-term disability for employee only, life for employee only, vision for employee only, being a . If you wish to make any changes, you have 30 days from the day that you receive your first check to give us a call and do so, but at this time coverage will be for employee only. Thank you. Have a nice day.

Conversation Format

Speaker speaker_0: Your call is being forwarded to an automatic voice message system. 479-644-9614 is not available. At the tone, please record your message. When you have finished recording, you may hang up or press one for more options.

Speaker speaker_1: Hey, good afternoon. I'm calling from Benefits in a Card on behalf of The Workforce, The Works Force I-N-C. We're currently processing an enrollment form that you filled out on March 25th of this year. You selected to be enrolled into some plans for family and for employee plus spouse. However, we didn't receive none of the spouse information. So at this time, coverage will be declined and these plans will be changed from employee's spouse, as well as for family, to employee only. If you have any questions, you have 30 days from the day that you receive your first check to give us a call and make these changes. But at the time, you will be enrolled into the VIP Classic for employee only, dental for employee only, short-term disability for employee only, life for employee only, vision for employee only, being a . If you wish to make any changes, you have 30 days from the day that you receive your first check to give us a call and do so, but at this time coverage will be for employee only. Thank you. Have a nice day.