

Transcript: Estefania

Acevedo-5451160407982080-5008631204102144

Full Transcript

What happened? Your call may be monitored or recorded for quality assurance purposes.
Good morning, I'm calling from Benison and Card on behalf of Partners Personal, looking to speak with Benito Morales. Hello. Um, good afternoon. Last week I subscribed to-- added the plan MS Enhance to your dental and vision plan. I don't know if you remember. Um, so it seems that there was a confusion. Your plan will take effect the MS Enhance on January 6th. So that's why I was talking to you, to let you know that. Okay , that's fine. Okay. Oh, sorry for the confusion. No, it's okay. Okay, thanks. May God bless you. Okay, you too. Bye.

Conversation Format

Speaker speaker_0: What happened?

Speaker speaker_1: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_2: Good morning, I'm calling from Benison and Card on behalf of Partners Personal, looking to speak with Benito Morales.

Speaker speaker_3: Hello.

Speaker speaker_2: Um, good afternoon. Last week I subscribed to-- added the plan MS Enhance to your dental and vision plan. I don't know if you remember. Um, so it seems that there was a confusion. Your plan will take effect the MS Enhance on January 6th. So that's why I was talking to you, to let you know that.

Speaker speaker_3: Okay , that's fine.

Speaker speaker_2: Okay. Oh, sorry for the confusion.

Speaker speaker_3: No, it's okay. Okay, thanks.

Speaker speaker_2: May God bless you.

Speaker speaker_3: Okay, you too. Bye.