

Transcript: Estefania

Acevedo-5451086008074240-5353811005063168

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for call- I'm sorry. I didn't get that. Please speak or enter your seven-digit... 817-9425. Is that correct? Say yes or press one, or say no or press two. Yes. Let's try once more. Please speak or enter your seven-digit client ID. 817-9425. Is that correct? Say yes or press one, or say no or... Welcome. Which language would you like interpreted? Uh... Sorry, let's try again. Which language would you like interpreted? You have selected Haitian Creole. Did I get that correct? Yes. Please hold while I locate your interpreter. . Hello? Hello? No. Hello?

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for call-

Speaker speaker_0: I'm sorry. I didn't get that. Please speak or enter your seven-digit... 817-9425. Is that correct? Say yes or press one, or say no or press two.

Speaker speaker_1: Yes.

Speaker speaker_0: Let's try once more. Please speak or enter your seven-digit client ID. 817-9425. Is that correct? Say yes or press one, or say no or... Welcome. Which language would you like interpreted?

Speaker speaker_1: Uh...

Speaker speaker_0: Sorry, let's try again. Which language would you like interpreted? You have selected Haitian Creole. Did I get that correct?

Speaker speaker_1: Yes.

Speaker speaker_0: Please hold while I locate your interpreter.

Speaker speaker_2: .

Speaker speaker_3: Hello? Hello? No. Hello?