

Transcript: Estefania

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Full Transcript

You're calling a monitor recorded for quality assurance purposes. Your call has been forwarded to voicemail. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Hey, good afternoon. I'm calling from Benefits Center Card on behalf of MAU. We're currently processing an enrollment form that you filled out March 28th for some healthcare benefits. And you selected to be enrolled into multiple plans that you c- can't be combined, so at this time, you will be enrolled in the lowest level of coverage, being the Intro Plus Basic, Dental, Term Life, Vision, Critical Illness, Group Accent, and you see stand-alone behavior health and IDF group for a weekly deduction of \$42.70 from your paycheck. If you do wish to make any changes, they do give you 30 days from the day that you receive your first paycheck to give us a call and make these changes. But again, at this time, you will be enrolled in the lowest level of coverage. If you have any questions, we're open from 8:00 AM up until 8:00 PM Monday through Friday Eastern Time, and our phone number is 800-497-4856. Thank you. Have a nice day.

Conversation Format

Speaker speaker_0: You're calling a monitor recorded for quality assurance purposes.

Speaker speaker_1: Your call has been forwarded to voicemail. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker_2: Hey, good afternoon. I'm calling from Benefits Center Card on behalf of MAU. We're currently processing an enrollment form that you filled out March 28th for some healthcare benefits. And you selected to be enrolled into multiple plans that you c- can't be combined, so at this time, you will be enrolled in the lowest level of coverage, being the Intro Plus Basic, Dental, Term Life, Vision, Critical Illness, Group Accent, and you see stand-alone behavior health and IDF group for a weekly deduction of \$42.70 from your paycheck. If you do wish to make any changes, they do give you 30 days from the day that you receive your first paycheck to give us a call and make these changes. But again, at this time, you will be enrolled in the lowest level of coverage. If you have any questions, we're open from 8:00 AM up until 8:00 PM Monday through Friday Eastern Time, and our phone number is 800-497-4856. Thank you. Have a nice day.