

Transcript: Estefania

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Full Transcript

Your call may be monitored or recorded for quality assurance. Please leave your message for 262-391-0378. Good afternoon, I'm calling from Benefits and a Card on behalf of the Site Staffing Inc. We're currently processing enrollment forms, and you selected to be enrolled into the Preventative Comp and Stay Healthy MEC Plan for Employee and Child. However, you didn't provide any of the child's information. Um, so for now, you will be enrolled in the lowest level of coverage, which is for employee only. If you still wish to add your dependent, which is your child- Yes. ... under your plan, you're welcome to call us back at 800-497-4856, but at the moment, we will enroll you into the plan of employee only due to the fact that we're missing the child's information. We're open from 8:00 AM up until 8:00 PM Eastern Time. You do have 30 days from the day that you receive your first check to enroll into any benefits and make additional changes and to provide your child's information if you do wish to add them under your plan. But for now, we will change your plan to employee only. Thank you. Have a nice day.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance.

Speaker speaker_1: Please leave your message for 262-391-0378.

Speaker speaker_2: Good afternoon, I'm calling from Benefits and a Card on behalf of the Site Staffing Inc. We're currently processing enrollment forms, and you selected to be enrolled into the Preventative Comp and Stay Healthy MEC Plan for Employee and Child. However, you didn't provide any of the child's information. Um, so for now, you will be enrolled in the lowest level of coverage, which is for employee only. If you still wish to add your dependent, which is your child-

Speaker speaker_3: Yes.

Speaker speaker_2: ... under your plan, you're welcome to call us back at 800-497-4856, but at the moment, we will enroll you into the plan of employee only due to the fact that we're missing the child's information. We're open from 8:00 AM up until 8:00 PM Eastern Time. You do have 30 days from the day that you receive your first check to enroll into any benefits and make additional changes and to provide your child's information if you do wish to add them under your plan. But for now, we will change your plan to employee only. Thank you. Have a nice day.