

## **Transcript: Estefania**

**Acevedo-5377688829345792-4592187931279360**

### **Full Transcript**

Your call has been forwarded to voicemail. Your call may be monitored or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Hey, good afternoon. I'm calling from Benefits in a Card. We're currently processing an enrollment form that you filled out, and it looks like you selected to be enrolled into mul- multiple medical plans, being the MEC Enhanced as well as VIP. At the moment, you will be enrolled in the lowest level of coverage, being dental, behavioral health, one of the VIPs, term life and vision. Um, if you have any questions, you are welcome to give us a call. We're welcome at... We're open from 8:00 AM up until 8:00 PM Monday through Friday. Our phone number is 497-4856. So at the time you will be enrolled in the lowest level of coverage. If you have any questions, you are welcome to give us a call. Thank you. Have a nice day.

### **Conversation Format**

Speaker speaker\_0: Your call has been forwarded to voicemail. Your call may be monitored or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker\_1: Hey, good afternoon. I'm calling from Benefits in a Card. We're currently processing an enrollment form that you filled out, and it looks like you selected to be enrolled into mul- multiple medical plans, being the MEC Enhanced as well as VIP. At the moment, you will be enrolled in the lowest level of coverage, being dental, behavioral health, one of the VIPs, term life and vision. Um, if you have any questions, you are welcome to give us a call. We're welcome at... We're open from 8:00 AM up until 8:00 PM Monday through Friday. Our phone number is 497-4856. So at the time you will be enrolled in the lowest level of coverage. If you have any questions, you are welcome to give us a call. Thank you. Have a nice day.