

Transcript: Estefania

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Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits in a Car. My name is Stephanie. How can I assist you? Hello? I got a- Hey. I got a, uh, I got a text from the app. Okay. What does the text say? I'm not gonna tell, I'm not gonna tell you. Let's start by talking about what- It says, "Benefit is, uh, welcome to the Partners and Friends Personal. You have 30 days from your, your first paycheck to enroll in benefits." And then it tells me to call this number. Okay. So, it looks like you just started working with them, so that means you have 30 days from the day that you receive your first check to enroll into any healthcare benefits that they offer. Depending on what plans you select as well as how many, and if you select dependents with these plans, how much the weekly deductions are from your paycheck for those selected plans. But it is weekly deductions, and it's something completely optional. But, um, you will be receiving those friendly reminders. All right. Did you want any information? No. No? Okay, then. Um, in that case you can just ignore the messages. All right. All right, thank you. You're welcome. Have a nice day. You too.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits in a Car. My name is Stephanie. How can I assist you?

Speaker speaker_2: Hello? I got a-

Speaker speaker_1: Hey.

Speaker speaker_2: I got a, uh, I got a text from the app.

Speaker speaker_1: Okay. What does the text say?

Speaker speaker_2: I'm not gonna tell, I'm not gonna tell you.

Speaker speaker_0: Let's start by talking about what-

Speaker speaker_2: It says, "Benefit is, uh, welcome to the Partners and Friends Personal. You have 30 days from your, your first paycheck to enroll in benefits." And then it tells me to call this number.

Speaker speaker_1: Okay. So, it looks like you just started working with them, so that means you have 30 days from the day that you receive your first check to enroll into any healthcare

benefits that they offer. Depending on what plans you select as well as how many, and if you select dependents with these plans, how much the weekly deductions are from your paycheck for those selected plans. But it is weekly deductions, and it's something completely optional. But, um, you will be receiving those friendly reminders.

Speaker speaker_2: All right.

Speaker speaker_1: Did you want any information?

Speaker speaker_2: No.

Speaker speaker_1: No? Okay, then. Um, in that case you can just ignore the messages.

Speaker speaker_2: All right. All right, thank you.

Speaker speaker_1: You're welcome. Have a nice day.

Speaker speaker_2: You too.