

Transcript: Estefania

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Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Hi, you've reached the voicemail of J-- Jennifer Wells. I can't get to the phone right now, but if you leave a message, I'd be happy to return your call as soon as possible. Thanks. Hey, Jennifer. Good morning. I'm calling from Benefits in a Card on behalf of BTSF. We're currently processing the enrollment forms for the healthcare insurance for your staff and agency, and you selected a few plans for employee and family. However, we're missing your family's information, such as the children's information, your spouse information. So for now, these plans, they did change to employee only, um, so all those plans that you selected have gone from family to employee only. If you do wish to add your family as the dependents, you do have 30 days from the day that you receive your first check to give us a call and do so. But for now, you will be enrolled into employee only for all of these plans. And it looks like your weekly deduction for the selected plans is \$48.89 weekly. If you do wish to make these changes from employee only to family, like I said, you do have 30 days from the day that you receive your first check to make these changes. We're open from 8:00 AM up until 8:00 PM Eastern Time. Thank you.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Hi, you've reached the voicemail of J-- Jennifer Wells. I can't get to the phone right now, but if you leave a message, I'd be happy to return your call as soon as possible. Thanks.

Speaker speaker_2: Hey, Jennifer. Good morning. I'm calling from Benefits in a Card on behalf of BTSF. We're currently processing the enrollment forms for the healthcare insurance for your staff and agency, and you selected a few plans for employee and family. However, we're missing your family's information, such as the children's information, your spouse information. So for now, these plans, they did change to employee only, um, so all those plans that you selected have gone from family to employee only. If you do wish to add your family as the dependents, you do have 30 days from the day that you receive your first check to give us a call and do so. But for now, you will be enrolled into employee only for all of these plans. And it looks like your weekly deduction for the selected plans is \$48.89 weekly. If you do wish to make these changes from employee only to family, like I said, you do have 30 days from the day that you receive your first check to make these changes. We're open from 8:00 AM up until 8:00 PM Eastern Time. Thank you.