

Transcript: Estefania

Acevedo-5281705635561472-6422418140119040

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits in a Car. My name is Stephanie. How can I assist you? Hi. Um, I would like to, uh, remove myself from the enroll benefits. I work for a Carl- Carlton Staffing. Okay. And then, what are the last four of your Social? 7601. And then you said it was for Carlton Staffing? That is correct. Okay. Um, so I still don't have you in our files. Either you can do two things. Either you can call throughout the week to see if they have sent it to us already, or I can go ahead and create it for you and opt you out. Um, but for that, I do need the people's Social, address, email, phone number and all that information. It's whatever makes you feel comfortable. Um, so I, I, I started working last week, so I called in but they told me to call around Monday, which was couple days ago. Mm-hmm. So, but still not showing up, huh? Yeah. No. Okay. Still not shown up, but it's however you wish, whatever makes you feel comfortable. Um, I mean- All right. Your voice really- Eventually I will show up. Eventually I will show up in there, won't I? Yeah, you're gonna- Or- ... pop up eventually, so you're welcome to keep calling throughout the week. Um, but you're still not in there. Like I said, I can go ahead and create one, but it's whatever makes you feel comfortable. Okay. I'll, I'll call back, uh, maybe, uh, in a couple days here, okay? Okay. Yeah, that's fine. All right. Thank you so much. Thank you. Bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits in a Car. My name is Stephanie. How can I assist you?

Speaker speaker_1: Hi. Um, I would like to, uh, remove myself from the enroll benefits. I work for a Carl- Carlton Staffing.

Speaker speaker_0: Okay. And then, what are the last four of your Social?

Speaker speaker_1: 7601.

Speaker speaker_0: And then you said it was for Carlton Staffing?

Speaker speaker_1: That is correct.

Speaker speaker_0: Okay. Um, so I still don't have you in our files. Either you can do two things. Either you can call throughout the week to see if they have sent it to us already, or I can go ahead and create it for you and opt you out. Um, but for that, I do need the people's Social, address, email, phone number and all that information. It's whatever makes you feel

comfortable.

Speaker speaker_1: Um, so I, I, I started working last week, so I called in but they told me to call around Monday, which was couple days ago.

Speaker speaker_0: Mm-hmm.

Speaker speaker_1: So, but still not showing up, huh?

Speaker speaker_0: Yeah. No.

Speaker speaker_1: Okay.

Speaker speaker_0: Still not shown up, but it's however you wish, whatever makes you feel comfortable.

Speaker speaker_1: Um, I mean-

Speaker speaker_0: All right. Your voice really-

Speaker speaker_1: Eventually I will show up. Eventually I will show up in there, won't I?

Speaker speaker_0: Yeah, you're gonna-

Speaker speaker_1: Or-

Speaker speaker_0: ... pop up eventually, so you're welcome to keep calling throughout the week. Um, but you're still not in there. Like I said, I can go ahead and create one, but it's whatever makes you feel comfortable.

Speaker speaker_1: Okay. I'll, I'll call back, uh, maybe, uh, in a couple days here, okay?

Speaker speaker_0: Okay. Yeah, that's fine.

Speaker speaker_1: All right. Thank you so much.

Speaker speaker_0: Thank you.

Speaker speaker_1: Bye.