

## **Transcript: Estefania**

**Acevedo-5271075263660032-5356203797168128**

### **Full Transcript**

Your call has been forwarded to voicemail. Your call may be monitored or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Hey, good afternoon. I'm calling from Benefits in a Card on behalf of the Hamilton Record Group. Currently looking to speak to Juan. You filled out an enrollment form on March 5th regarding some healthcare benefits, and you selected to be enrolled into the VIP Standard and the Stay Healthy Plan. However, you also selected not to participate in the coverage. Um, so we were just calling to verify if you did want to enroll, or if you, or if you wanted to decline the coverage. For now, coverage will be declined. Um, if you do wish to participate, you have 30 days from the day that you see your first check to do so. But for now, we will decline the coverage. Thank you. Have a nice day. We're open from 8:00 AM up until 8:00 PM Monday through Friday Eastern Time. If you do wish to participate, you're welcome to give us a call. Thank you. Have a nice day.

### **Conversation Format**

Speaker speaker\_0: Your call has been forwarded to voicemail. Your call may be monitored or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker\_1: Hey, good afternoon. I'm calling from Benefits in a Card on behalf of the Hamilton Record Group. Currently looking to speak to Juan. You filled out an enrollment form on March 5th regarding some healthcare benefits, and you selected to be enrolled into the VIP Standard and the Stay Healthy Plan. However, you also selected not to participate in the coverage. Um, so we were just calling to verify if you did want to enroll, or if you, or if you wanted to decline the coverage. For now, coverage will be declined. Um, if you do wish to participate, you have 30 days from the day that you see your first check to do so. But for now, we will decline the coverage. Thank you. Have a nice day. We're open from 8:00 AM up until 8:00 PM Monday through Friday Eastern Time. If you do wish to participate, you're welcome to give us a call. Thank you. Have a nice day.