

Transcript: Estefania

Acevedo-5258974022778880-4784386847457280

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Hey, good afternoon. I'm sorry. I actually just got off the phone with you. I got you and another member confused, but I was actually calling regarding the same thing. Um, so we're actually the healthcare administrators for BGS, and we're processing the enrollment forms for that staffing agency. And it looks like on March 20th, you filled out an enrollment form for the healthcare benefits. Um, I was going to tell you that you selected the virtual primary care for employee only for \$5.99, but you also selected to decline the coverage. So we were wondering if- It, uh, looks like there was a choice. I don't... Yeah, for now, I don't need anything. Okay. I'm sorry for that, miss. But my career's set. No, you're fine. Okay. Um, and I was going to let you know, if that does change, either way, since we didn't have your number earlier, we have to decline the coverage. So I'm going to just keep it as declined. If you do want to enroll in the future, they do give you 30 days from the day that you receive your first check to be eligible to enroll. After those 30 days are up, if you still don't want to enroll, um, and later on do, you could do it within company open enrollment, which I can see real quick what month that is held into. So you could do it within your personal open enrollment, which are the first 30 days of receiving your first check, or within company's, company open enrollment, which is held in August. It looks like last year was between August 19th till September 27th. The possibility the dates might change, but it's definitely in August. But I will go ahead and decline the coverage for now, okay? All right. Thank you very much. You're welcome. Have a nice day. Sorry about that. You too. You're fine. Bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Hey, good afternoon. I'm sorry. I actually just got off the phone with you. I got you and another member confused, but I was actually calling regarding the same thing. Um, so we're actually the healthcare administrators for BGS, and we're processing the enrollment forms for that staffing agency. And it looks like on March 20th, you filled out an enrollment form for the healthcare benefits. Um, I was going to tell you that you selected the virtual primary care for employee only for \$5.99, but you also selected to decline the coverage. So we were wondering if-

Speaker speaker_2: It, uh, looks like there was a choice. I don't... Yeah, for now, I don't need anything.

Speaker speaker_1: Okay. I'm sorry for that, miss.

Speaker speaker_2: But my career's set. No, you're fine.

Speaker speaker_1: Okay. Um, and I was going to let you know, if that does change, either way, since we didn't have your number earlier, we have to decline the coverage. So I'm going to just keep it as declined. If you do want to enroll in the future, they do give you 30 days from the day that you receive your first check to be eligible to enroll. After those 30 days are up, if you still don't want to enroll, um, and later on do, you could do it within company open enrollment, which I can see real quick what month that is held into. So you could do it within your personal open enrollment, which are the first 30 days of receiving your first check, or within company's, company open enrollment, which is held in August. It looks like last year was between August 19th till September 27th. The possibility the dates might change, but it's definitely in August. But I will go ahead and decline the coverage for now, okay?

Speaker speaker_2: All right. Thank you very much.

Speaker speaker_1: You're welcome. Have a nice day. Sorry about that.

Speaker speaker_2: You too. You're fine. Bye.