

Transcript: Estefania

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Full Transcript

... at extension 216-445-7890 is not available to take your call. Please leave a message after the tone. Okay. Good afternoon. I'm calling from Benefits Centercard on behalf of Hospitality Staffing Solutions. We're currently processing an enrollment form that you filled out on March 4th for some healthcare benefits that they offer through their staffing agency. However, you selected all of the medical plans and all of these cannot be combined, so at the moment, you will be enrolled in the lowest level of coverage, being the Stay Healthy & You CTELH Rep and the VIP Standard for employee only, as well as dental, short-term disability and the life plan. If you wish to make any changes, you have 30 days from the day that you receive your first check to give us a call and do so. For now, you will be enrolled in the lowest level of coverage for these selected plans. And we are also missing a beneficiary from you. If you have any questions, you're welcome to give us a call at 800-497-4856. We're open from 8:00 AM up until 8:00 PM Monday through Friday Eastern time. Thank you. Have a nice day.

Conversation Format

Speaker speaker_0: ... at extension 216-445-7890 is not available to take your call. Please leave a message after the tone.

Speaker speaker_1: Okay. Good afternoon. I'm calling from Benefits Centercard on behalf of Hospitality Staffing Solutions. We're currently processing an enrollment form that you filled out on March 4th for some healthcare benefits that they offer through their staffing agency. However, you selected all of the medical plans and all of these cannot be combined, so at the moment, you will be enrolled in the lowest level of coverage, being the Stay Healthy & You CTELH Rep and the VIP Standard for employee only, as well as dental, short-term disability and the life plan. If you wish to make any changes, you have 30 days from the day that you receive your first check to give us a call and do so. For now, you will be enrolled in the lowest level of coverage for these selected plans. And we are also missing a beneficiary from you. If you have any questions, you're welcome to give us a call at 800-497-4856. We're open from 8:00 AM up until 8:00 PM Monday through Friday Eastern time. Thank you. Have a nice day.