

Transcript: Estefania

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Full Transcript

Thank you for calling Benefits in a Card. My name is Stephanie. How can I assist you? Hi. Uh, my name is Danni Swifler. And my husband, he works for Innovative Techs, uh, Innovative Staff Solutions. Mm-hmm. We just, uh, had our insurance payment come out and we were wondering when it started. Okay. So, I would need verbal permission from your husband to get in his file. Oh, okay. Even though I'm listed on there? Yes, ma'am. Okay. Well, he, I'll have him call when he gets home. Okay. We're open from 8:00 AM up until 8:00 PM Eastern Time. Okay, perfect. I'm sorry. Have a nice evening. No, it's okay. You too. Mm, bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits in a Card. My name is Stephanie. How can I assist you?

Speaker speaker_1: Hi. Uh, my name is Danni Swifler. And my husband, he works for Innovative Techs, uh, Innovative Staff Solutions.

Speaker speaker_0: Mm-hmm.

Speaker speaker_1: We just, uh, had our insurance payment come out and we were wondering when it started.

Speaker speaker_0: Okay. So, I would need verbal permission from your husband to get in his file.

Speaker speaker_1: Oh, okay. Even though I'm listed on there?

Speaker speaker_0: Yes, ma'am.

Speaker speaker_1: Okay. Well, he, I'll have him call when he gets home.

Speaker speaker_0: Okay. We're open from 8:00 AM up until 8:00 PM Eastern Time.

Speaker speaker_1: Okay, perfect.

Speaker speaker_0: I'm sorry. Have a nice evening.

Speaker speaker_1: No, it's okay. You too. Mm, bye.