

Transcript: Estefania

Acevedo-5210940106293248-4986065315905536

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Please leave your message for... Stacey Neil. Nothing has been recorded. Record your message after the tone. Simply hang up when done, or for delivery options, press the pound sign. Good afternoon. I'm calling from Benefits and a Card on behalf of ATC Healthcare. I was calling to inform you that it looks like you canceled your enrollment on the 16th. So, it typically takes one or two weeks for c- any cancellations to be processed, so one or two weeks from that date. Um, I would advise for you to keep waiting for that investigation. I am gonna leave a note saying that you called. Um, I was just giving you a call back to inform you that they're still currently investigating. Thank you.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Please leave your message for... Stacey Neil.

Speaker speaker_0: Nothing has been recorded. Record your message after the tone. Simply hang up when done, or for delivery options, press the pound sign.

Speaker speaker_1: Good afternoon. I'm calling from Benefits and a Card on behalf of ATC Healthcare. I was calling to inform you that it looks like you canceled your enrollment on the 16th. So, it typically takes one or two weeks for c- any cancellations to be processed, so one or two weeks from that date. Um, I would advise for you to keep waiting for that investigation. I am gonna leave a note saying that you called. Um, I was just giving you a call back to inform you that they're still currently investigating. Thank you.