

Transcript: Estefania

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Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Hey, good afternoon. I'm calling from Benefits in a Card on behalf of Hospitality Staffing Solutions. I'm currently looking ... with Mr. Patrick Henry. Yeah, this is him. Um, I'm calling because we're processing an enrollment form that you filled out on the paperless ... for some healthcare benefits. You selected to be enrolled but you also selected not to participate. So, I actually was calling to see if you did want to enroll or decline coverage? Um, I'm gonna decline it right now. Okay. If you do wanna enroll in the future, they do give you 30 days from the day that you receive your first check to give us a call and do your enrollment. Um, after those 30 days, you can also call within company open enrollment, which I believe for them it's in the month of November, if I'm not mistaken. They do give you 30 days from the day that, that you receive your first check to be eligible to enroll as well, as well as in the month of October. Okay. All right. Well, I hope you have a great day. Thank you for your time. You too. Thanks so much.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Hey, good afternoon. I'm calling from Benefits in a Card on behalf of Hospitality Staffing Solutions. I'm currently looking ... with Mr. Patrick Henry.

Speaker speaker_2: Yeah, this is him.

Speaker speaker_1: Um, I'm calling because we're processing an enrollment form that you filled out on the paperless ... for some healthcare benefits. You selected to be enrolled but you also selected not to participate. So, I actually was calling to see if you did want to enroll or decline coverage?

Speaker speaker_2: Um, I'm gonna decline it right now.

Speaker speaker_1: Okay. If you do wanna enroll in the future, they do give you 30 days from the day that you receive your first check to give us a call and do your enrollment. Um, after those 30 days, you can also call within company open enrollment, which I believe for them it's in the month of November, if I'm not mistaken. They do give you 30 days from the day that, that you receive your first check to be eligible to enroll as well, as well as in the month of October.

Speaker speaker_2: Okay.

Speaker speaker_1: All right. Well, I hope you have a great day. Thank you for your time.

Speaker speaker_2: You too. Thanks so much.