

Transcript: Estefania

Acevedo-5173691132723200-5743965146234880

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling VSP. To continue, you'll need to provide the member's ID number, the last four digits of their Social Security number, and date of birth or the authorization number. If you don't have this information, just give us a call when you have... Please enter your office phone number, area code first I'm s-... Okay. We were able to locate your office. To access information by a member ID, press one. By the last four digits of a Social... Enter the member's ID number followed by the pound sign. If the ID has both numbers and letters, press nine now. Our records show this member is Samantha Nash. If that's correct, press one. If not, press two. Our records show this member is Samantha Nash. If that's correct, press one. If not, press two. Enter the member's ID number followed by the pound sign. If the ID has both numbers and letters, pr-

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling VSP. To continue, you'll need to provide the member's ID number, the last four digits of their Social Security number, and date of birth or the authorization number. If you don't have this information, just give us a call when you have... Please enter your office phone number, area code first I'm s-... Okay. We were able to locate your office. To access information by a member ID, press one. By the last four digits of a Social... Enter the member's ID number followed by the pound sign. If the ID has both numbers and letters, press nine now. Our records show this member is Samantha Nash. If that's correct, press one. If not, press two. Our records show this member is Samantha Nash. If that's correct, press one. If not, press two. Enter the member's ID number followed by the pound sign. If the ID has both numbers and letters, pr-