

Transcript: Estefania

Acevedo-5157714679480320-6547897178046464

Full Transcript

Thank you for calling Benefits Center Card. My name is Stephanie. How can I assist you? Yes, I want to call in trying to cancel the, um, the insurance I got at, uh, at the temp agency I work at with Serge. Okay. What is, what is the last four of your Social? 4733. And your first and last name, please? Anthony Jackson. Thank you. For security purposes, can you verify your address and date of birth? Um, my address is, um, 330 Arrowhead Boulevard, um, Apartment 50L, Jonesboro, Georgia. Zip code is 30236. And, um, what did you say my date of birth? Yeah. 10/21/1982. Then I have 229-575-7545 as your phone number. Yes. Yes, ma'am. And I have auntj0743@gmail.com. Is that up-to-date? Uh, for my email? Yes. Yes. And then, um, you still haven't been enrolled, but I can go ahead and opt you out to decline that auto enrollment. Okay. Right. Thank you. Okay, I went ahead and did that so you won't be enrolled into any benefits. Did you have any other questions? Okay. No, ma'am. All right. Well, I hope you have a great day. All right. Thank you.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits Center Card. My name is Stephanie. How can I assist you?

Speaker speaker_1: Yes, I want to call in trying to cancel the, um, the insurance I got at, uh, at the temp agency I work at with Serge.

Speaker speaker_0: Okay. What is, what is the last four of your Social?

Speaker speaker_1: 4733.

Speaker speaker_0: And your first and last name, please?

Speaker speaker_1: Anthony Jackson.

Speaker speaker_0: Thank you. For security purposes, can you verify your address and date of birth?

Speaker speaker_1: Um, my address is, um, 330 Arrowhead Boulevard, um, Apartment 50L, Jonesboro, Georgia. Zip code is 30236. And, um, what did you say my date of birth?

Speaker speaker_0: Yeah.

Speaker speaker_1: 10/21/1982.

Speaker speaker_0: Then I have 229-575-7545 as your pho- phone number.

Speaker speaker_1: Yes. Yes, ma'am.

Speaker speaker_0: And I have auntj0743@gmail.com. Is that up-to-date?

Speaker speaker_1: Uh, for my email?

Speaker speaker_0: Yes.

Speaker speaker_1: Yes.

Speaker speaker_0: And then, um, you still haven't been enrolled, but I can go ahead and opt you out to decline that auto enrollment.

Speaker speaker_1: Okay. Right. Thank you.

Speaker speaker_0: Okay, I went ahead and did that so you won't be enrolled into any benefits. Did you have any other questions?

Speaker speaker_1: Okay. No, ma'am.

Speaker speaker_0: All right. Well, I hope you have a great day.

Speaker speaker_1: All right. Thank you.