

Transcript: Estefania

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Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits in a Card. My name is Stephanie. How can I assist you? Um, I got a text message. I was just wondering what this was for. What does the message say? Um... Uh, it says, "Welcome Partners Personal. You have 30 days from your first check to enroll in benefits." Okay. Mm-hmm. So we're the healthcare, we're the healthcare administrators for Sloan Staffing agencies, one of them being Partners Personal. Um, so th- it's letting you know that you have 30 days from the day that you receive your very first check to be eligible to enroll into any healthcare benefits that they offer. Depending on which ones they are, how many, and if you add dependents, how much the weekly deductions are from your paycheck for those plans. Something completely optional, but it is reminding you that you're within your personal open enrollment period, and they only give you 30 days- Oh, I see. ... from the day that you receive your first check. So it's just reminder. So right now, it looks like you're eligible to enroll. Would you like to do that? For, um, like medical insurance, right? That's what you're saying? Yes, ma'am. Mm-hmm. Um, no, not at the moment. Okay. Thank you. Then y- you can just disregard that. Have a nice day. Okay. Sounds good. Thank you. You too. Bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits in a Card. My name is Stephanie. How can I assist you?

Speaker speaker_2: Um, I got a text message. I was just wondering what this was for.

Speaker speaker_1: What does the message say?

Speaker speaker_2: Um... Uh, it says, "Welcome Partners Personal. You have 30 days from your first check to enroll in benefits."

Speaker speaker_1: Okay.

Speaker speaker_2: Mm-hmm.

Speaker speaker_1: So we're the healthcare, we're the healthcare administrators for Sloan Staffing agencies, one of them being Partners Personal. Um, so th- it's letting you know that you have 30 days from the day that you receive your very first check to be eligible to enroll into any healthcare benefits that they offer. Depending on which ones they are, how many,

and if you add dependents, how much the weekly deductions are from your paycheck for those plans. Something completely optional, but it is reminding you that you're within your personal open enrollment period, and they only give you 30 days-

Speaker speaker_2: Oh, I see.

Speaker speaker_1: ... from the day that you receive your first check. So it's just reminder. So right now, it looks like you're eligible to enroll. Would you like to do that?

Speaker speaker_2: For, um, like medical insurance, right? That's what you're saying?

Speaker speaker_1: Yes, ma'am. Mm-hmm.

Speaker speaker_2: Um, no, not at the moment.

Speaker speaker_1: Okay.

Speaker speaker_2: Thank you.

Speaker speaker_1: Then y- you can just disregard that. Have a nice day.

Speaker speaker_2: Okay. Sounds good. Thank you. You too. Bye.