

## **Transcript: Estefania**

**Acevedo-5116638101454848-5524051774357504**

### **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Please leave your message for 951-990-5385 . Good afternoon, Sergio. I'm calling from Benefits in a Card on behalf of Partners Personal. Um, I was calling to let you know that last week you enrolled me in the dental and vision plan and MEC TeleRx. Um, all I was letting you know was that there was a mistake and it seems that your plans will take effect on January 6. So, I was calling to let you know that if you have any questions, you can call me at 800-497-4856. Um, again, your plans will take effect on January 6. Thank you for your time.

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Please leave your message for 951-990-5385 .

Speaker speaker\_2: Good afternoon, Sergio. I'm calling from Benefits in a Card on behalf of Partners Personal. Um, I was calling to let you know that last week you enrolled me in the dental and vision plan and MEC TeleRx. Um, all I was letting you know was that there was a mistake and it seems that your plans will take effect on January 6. So, I was calling to let you know that if you have any questions, you can call me at 800-497-4856. Um, again, your plans will take effect on January 6. Thank you for your time.