## Transcript: Estefania Acevedo-5116624270475264-5892631311106048

## **Full Transcript**

... forwarded to a voice message system. Your call may be monitored or recorded for quality assurance purposes. Three, three, two, eight, seven, seven, seven, one, seven is not available. At the tone, please record your message. When you are finished recording, you may hang up or press one for more options. Good afternoon. I'm calling from Benefits and a Card on behalf of AmeriStat Inc. I was calling just to inform you that the deductions have been stopped, um, for the plan that you canceled. I informed you last time that we spoke that I was going to send an email to the main office to see if it was possible to stop those deductions, and I did receive a confirmation that those deductions have been stopped. So I was just calling to inform you. Thank you for your time. If you have any questions, you're welcome to call us at 497-4856. We're open from 8:00 AM Eastern Time up to 8:00 PM. Thank you.

## **Conversation Format**

Speaker speaker\_0: ... forwarded to a voice message system.

Speaker speaker 1: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_0: Three, three, two, eight, seven, seven, seven, one, seven is not available. At the tone, please record your message. When you are finished recording, you may hang up or press one for more options.

Speaker speaker\_2: Good afternoon. I'm calling from Benefits and a Card on behalf of AmeriStat Inc. I was calling just to inform you that the deductions have been stopped, um, for the plan that you canceled. I informed you last time that we spoke that I was going to send an email to the main office to see if it was possible to stop those deductions, and I did receive a confirmation that those deductions have been stopped. So I was just calling to inform you. Thank you for your time. If you have any questions, you're welcome to call us at 497-4856. We're open from 8:00 AM Eastern Time up to 8:00 PM. Thank you.